# IN THE UNITED STATES DISTRICT COURT FOR THE SOUTHERN DISTRICT OF ILLINOIS

JERMAINE MINOR, by his son and next friend, JERMON MINOR, individually and on behalf of a class,

Case No.: 21-cv-503-SMY

Plaintiff,

SECOND AMENDED CLASS ACTION COMPLAINT

v.

OLDCASTLE APG, INC., OLDCASTLE SERVICES, INC., and OLD CASTLE LAWN & GARDEN, INC.

Defendants.

Plaintiff Jermaine Minor, by his son and next friend Jermon Minor, files the following Second Amended Class Action Complaint against Defendants Oldcastle APG, Inc., Oldcastle Services, Inc. and Old Castle Lawn & Garden, Inc.:

#### **NATURE OF THE ACTION**

- 1. This is an action by Jermaine Minor ("Plaintiff"), by his son and next of friend, Jermon Minor, individually and on behalf of a class of similarly situated individuals ("class members") to obtain statutory damages and other equitable relief under the Illinois Biometric Information Privacy Act ("BIPA" or "the Act").
- 2. Plaintiff and class members are subject to the unlawful biometric scanning and storage practices of the Defendants, Oldcastle APG, Inc., Oldcastle Services, Inc. and Old Castle Lawn & Garden, Inc. ("Oldcastle" or "Defendant").
- 3. As past and present workers of Oldcastle, Plaintiff and class members were required to provide Oldcastle with their personalized biometric indicators and the biometric information derived therefrom ("biometric data"). Specifically, Oldcastle collects and stores workers'

fingerprints and requires workers to clock-in and clock-out by scanning their fingerprints into a fingerprint-scanning machine.

- 4. Following the capture of workers' biometric data, Oldcastle uses this data to compare the future scans of workers' fingerprints into a punch-clock device. The punch-clock device scans each fingerprint and confirms that the employee punching in to work is who they claim to be. The collection of the punch-clock fingerprint entries is then used to confirm workers' presence.
- 5. Plaintiff and class members have not been notified where their fingerprints are being stored, for how long Oldcastle will keep the fingerprints, and what might happen to this valuable information.
- 6. The State of Illinois recognized the value and importance of preserving people's biometric data when it passed the Illinois Biometric Information Privacy Act.
- 7. Unlike other forms of personal identification, such as photo IDs or passwords, fingerprints are immutable aspects of our bodies. This makes them a promising source of future identification-related technology, particularly in our increasingly insecure technological world.
- 8. If Oldcastle insists on collecting and storing workers' fingerprints, Oldcastle must comply with BIPA. This includes (1) notifying workers the practice is taking place; (2) informing workers of how the practice is implemented; (3) obtaining written consent from the workers to collect and store their biometric data; (4) maintaining the workers' biometric data in a sufficiently secure manner; and (5) maintaining a publicly available disclosure of how the biometric data will be handled and destroyed.
- 9. Unfortunately for Plaintiff and class members, none of these directives were followed. Accordingly, Plaintiff bring this action on behalf of himself and class members to obtain

statutory damages and injunctive relief for violations of the Illinois Biometric Information Privacy Act, 740 ILCS § 14/1 *et seq*.

### **JURISDICTION**

10. This Court has jurisdiction over Defendants because Defendants have a base of operations in Illinois and does business extensively in Illinois. Furthermore, Defendants' unlawful conduct arose and was perpetuated by Defendants while they were located in Illinois.

#### **VENUE**

11. Venue is proper in this Court because Defendants are doing business and have a base of operations in St. Clair county. Additionally, Defendants' unlawful conduct arose and was perpetuated by Defendants while they were located in St. Clair county.

#### **PARTIES**

- 12. Plaintiff worked at Oldcastle's "lawn and garden" facility in Sauget, Illinois.
- 13. During the course of Plaintiff's work with Oldcastle, he was subject to the same fingerprint-storing practices as other Oldcastle workers, outlined in further detail below.
  - 14. Defendants are private, for-profit corporations.
  - 15. Defendant Oldcastle Services, Inc. formerly used the name Oldcastle APG, Inc.

#### **FACTUAL ALLEGATIONS**

- 16. During the class period Oldcastle required certain workers to scan their fingerprints in order to clock in and out at Oldcastle jobsites.
- 17. As part of this process, Oldcastle recorded and stored certain workers' fingerprint biometrics using fingerprint-scanning computer technology.
- 18. As part of this process, Oldcastle associated workers' biometric data with their personal identifying information, such as name and address.

- 19. Thus, Oldcastle caused the biometric data from workers' fingerprints to be recorded, collected, and stored.
- 20. Oldcastle did not inform in writing either Plaintiff or class members that their biometric data was being recorded, obtained, collected, and/or stored.
- 21. Oldcastle did not inform in writing either Plaintiff or class members the specific purpose and length of term for which their biometric data would be collected, stored, and/or used.
- 22. Oldcastle did not obtain Plaintiff's or class members' written consent to record, collect, obtain, and/or store Plaintiff and class members' biometric data.
- 23. Oldcastle did not obtain Plaintiff's or class members' written consent to capture and store Plaintiff and class members' biometric data.
- 24. Oldcastle did not disclose to Plaintiff, class members, or the public its written retention schedule and guidelines for permanently destroying employee biometric data.
- 25. Oldcastle did not disclose to Plaintiff or class members, in writing, of the specific purpose and length of term for which it was collecting, storing, and/or using class members' biometric information.
- 26. Oldcastle did not disclose to Plaintiff the identities of any third parties with whom Oldcastle was directly or indirectly sharing, disclosing, or otherwise disseminating class members' biometric information.
- 27. Upon information and belief, Oldcastle is storing its data in a manner less secure than it stores other similarly sensitive data. Upon information and belief, Oldcastle stores its workers' social security numbers (along with similar personal data) and confidential business records on personal computer systems with demonstrably more security than its fingerprint scanning machines possess. In addition to higher cyber security, Oldcastle's personal computer

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systems are in secure physical locations not as easily accessible to third-parties and Oldcastle workers.

### **CLASS ACTION ALLEGATIONS**

28. Plaintiff seeks to certify a class action pursuant to 735 ILCS § 5/2-801 on behalf of the following class:

"All individuals whose biometric data either Defendant collected or stored in Illinois."

- 29. Class treatment in this case is appropriate because:
  - (a) The class is so numerous that joinder of all members is impracticable. While the precise number of class members has not been determined, Plaintiff is informed and believes that there are sufficiently numerous class members such that joinder in impracticable;
  - (b) There are questions of fact or law common to the class, which common questions predominate over any questions affecting only individual members; these common questions of law and fact include, without limitation:
    - i. Whether Oldcastle collected and recorded class members' biometric data;
    - ii. Whether Oldcastle obtained any class members' written consent to collect their biometric data;
    - iii. Whether Oldcastle's conduct violates the BIPA; and
    - iv. Whether Plaintiff and class members are entitled to damages and/or injunctive relief.

- (c) Given the nature of the employer-employment relationship, and the fact that Oldcastle workers will likely risk their jobs and/or livelihoods to enforce their rights under BIPA, members of the class will be reluctant to bring forth claims for unpaid wages and notices violations for fear of retaliation;
- (d) The class representative, class members and Defendants have a commonality of interest in the subject matter and remedies sought and the Plaintiff is able to fairly and adequately represent the interest of the class. If individual actions were required to be brought by each member of the class injured or affected, the result would be a multiplicity of actions creating a hardship on the class members, the Defendants and the Court.
- (e) The class action provides a superior method for fairly and efficiently adjudicating this controversy because many class members cannot feasibly vindicate their rights by individual suit because the value of their recoveries are outweighed by the burden and expense of litigating against the corporate defendant.
- 30. Therefore, a class action is an appropriate method for the fair and efficient adjudication of this lawsuit.

# <u>COUNT I</u> <u>VIOLATIONS OF ILLINOIS BIOMETRIC INFORMATION PRIVACY ACT</u> (Damages)

- 31. Plaintiff incorporates by reference each of the preceding allegations as though fully set forth herein.
- 32. Oldcastle recorded, collected, and stored Plaintiff's and class members' biometric identifiers and biometric information as defined by 740 ILCS § 14/10 of the Act. Every instance

of Oldcastle collecting, capturing, storing, and/or sharing Plaintiff's and class members' biometrics identifiers and biometric information constitutes a violation of the Act.

- 33. Oldcastle violated Section 14/15(a) of the Act by failing to develop and/or make public its written policy to Plaintiff and class members.
- 34. Oldcastle violated Section 14/15(b) of the Act by collecting, capturing, obtaining and storing Plaintiff's and class members' biometric identifiers and/or information without informing them in writing and obtaining a written release, that:
  - (a) The biometric data was being recorded, obtained, collected, or stored; and
  - (b) The specific purpose and length of term for which the biometric data was being collected, captured, obtained, and/or stored.
- 35. Oldcastle violated 14/15(e) of the Act by failing to store class members biometric data using the reasonable standard of care within its industry and/or in a manner that is the same as or more protective than the manner in which the private entity stores, transmits, and protects other confidential and sensitive information.
  - 36. Oldcastle's conduct is at best negligent and at worst reckless.
- 37. Accordingly, Oldcastle is liable to Plaintiff and class members in the amount of liquidated damages, or actual damages, whichever is greater. 740 ILCS § 14/20(1).

# <u>COUNT II</u> <u>VIOLATIONS OF ILLINOIS BIOMETRIC INFORMATION PRIVACY ACT</u> (Injunctive Relief)

- 38. Plaintiff incorporates by reference each of the preceding allegations as though fully set forth herein.
  - 39. The Act provides for injunctive relief. 740 ILCS § 14/20(4).

- 40. Plaintiff and class members are entitled to an order requiring Oldcastle to make disclosures consistent with the Act and enjoining further unlawful conduct.
- 41. Plaintiff seeks an order requiring Oldcastle to publicly disclose a written policy establishing the specific purpose and length of term for which class members' biometric data has been collected, stored, and used. Additionally, Plaintiff seeks a disclosure from Oldcastle relative to its policy of permanently destroying class members' biometric data. 740 ILCS § 14/15(a).
- 42. Plaintiff seeks an order requiring Oldcastle to disclose whether Oldcastle retained his or any other class members' biometrics, and, if so, when and how such biometrics were permanently destroyed.
- 43. Plaintiff seeks an order requiring Oldcastle to disclose to whom it has disseminated, sold, or transferred Plaintiff's and class members' biometric data.
- 44. Plaintiff seeks an order requiring Oldcastle to disclose the standard of care that it employed to store, transmit, and protect class members biometrics.
  - 45. Plaintiff seeks an order enjoining Oldcastle from future violations of the Act.
- 46. Plaintiff and class members do not know what Oldcastle has done (or intends to do) with their biometric data. Injunctive relief is necessary to afford Plaintiff and class members the safety and peace of mind envisioned by the passage of the Act.

### PRAYER FOR RELIEF

Plaintiff asks the court to enter judgment in his favor against Defendants and issue an order:

- a. Certifying this case as a class action, naming Plaintiff class representative and his counsel as class counsel;
- b. Declaring that Oldcastle has violated the Illinois Biometric Information Privacy Act, and enter a judgment in favor of Plaintiff and the class;
- c. Awarding statutory damages of \$5,000 for each willful and/or reckless violation of the Act;

- d. Awarding statutory damages of \$1,000 for each negligent violation of the Act;
- e. Awarding injunctive and equitable relief as necessary to protect the interests of the Plaintiff and the class;
- f. Awarding punitive damages pursuant to the formula set forth in 820 ILCS § 105/12(a);
- g. Declaring that Defendant's conduct violated the Act;
- h. Awarding reasonable attorneys' fees and costs of this action;
- i. Awarding pre-judgment and post-judgment interest on all monetary amounts awarded in this action; and
- j. Awarding such other general and equitable relief as this Court deems equitable and just.

## Respectfully submitted,

/s/ William H. Beaumont

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